

ZION HEALTH

(888) 920-9466 | ZIONHEALTH.ORG | MEMBER@ZIONHEALTH.ORG

HOW TO PROCESS A NEED

Members **provide their member ID card** at the time of service and declare themselves a cash pay patient.

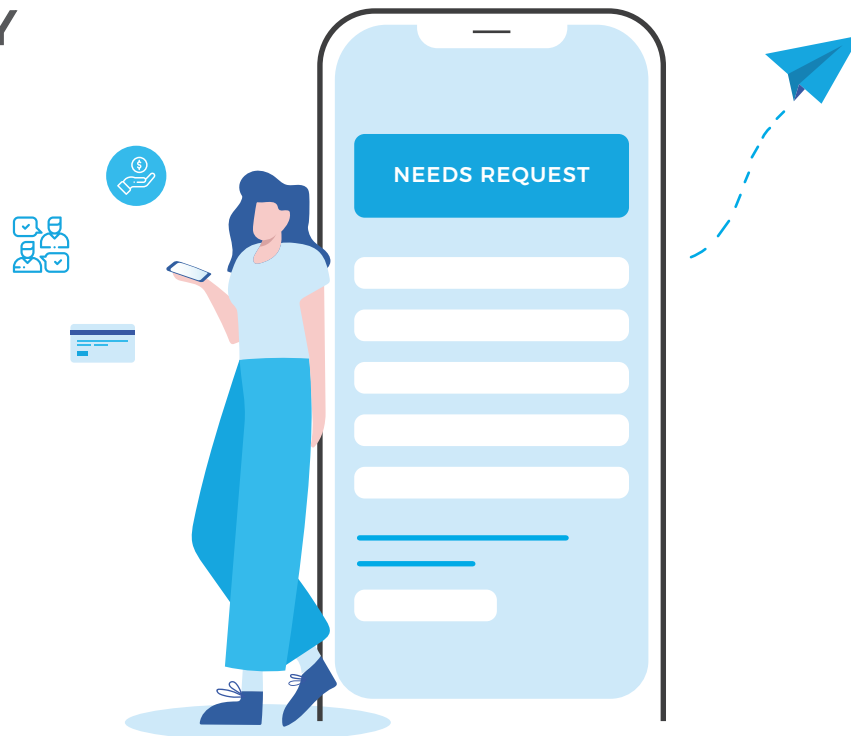
The provider and/or member **work with Zion Health** to process the need.

Zion Health will **pay the provider directly** on behalf of member or **reimburse member** for medical expenses paid to providers directly.

YOUR NEEDS OUR PRIORITY

Needs processing is usually completed within **5 business days** of receipt of all information related to the medical need.

Providers can be paid **before services are provided**. To start this process, contact Zion Health.



TO SUBMIT A NEED, VISIT [ZIONHEALTH.ORG/NEEDS-REQUEST/](https://zionhealth.org/needs-request/)